



Deal Navigator™

Build 1.140 Updates

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Currently Supported Operating Systems and Browsers: Mindjet Deal Navigator 1.140

Operating System	Browser Version
Microsoft® Windows 7	Microsoft Internet Explorer 8 Firefox 3.5 and above
Microsoft® Windows Vista	Microsoft Internet Explorer 7 and above Firefox 3.5 and above
Microsoft® Windows XP	Microsoft Internet Explorer 7 and above Firefox 3.0 and above
Mac OS X 10.x or greater	Safari 3.x Safari 4.0 Firefox 3.0 and above

Known Issues: Mindjet Deal Navigator Build 1.140

Issue:	The new position of an added comment is not retained after it is moved and the org chart is refreshed.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Select a contact within the generated org chart. 2. Insert a comment for this contact 3. Drag this comment to increase its distance away from the selected contact. 4. Select the Refresh command from the upper toolbar.
Actual Results:	After the refresh executes, the comment has now moved back to its original position.
Expected Results:	The comment retains its new position within the org chart.
Workaround:	No workaround is currently planned. Given the number of filtered views of contacts that a user may now execute in Deal Navigator, a “permanent” locked in position for added comments does not exist.

Issue:	The Mindjet Deal Navigator org chart and accompanying contact details panel for a selected contact occasionally flicker when the user performs a text search operation.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate the org chart from the Account Details page of Salesforce CRM Edition 2. Select the magnifying icon from the lower toolbar 3. Enter a text string within the Search box. 4. Click the right area to navigate through the positive results within the org chart returned from the search query.
Actual Results:	The searched text is correctly highlighted for the contacts who are a positive match for the search query. However, the contact details panel to the right for the each of the positive results contacts flickers rapidly in the screen.
Expected Results:	As the user navigates to the left or right on contact results returned from the text query, the Contact Details Panel for each of these contacts should remain static on the screen.
Workaround:	No workaround exists currently. Mindjet is currently investigating this issue, and anticipates having a fix for it in an upcoming release of Mindjet Deal Navigator.

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Issue:	In Internet Explorer 7, the Opportunity role assignment check boxes flicker when the user moves the cursor over them to make a selection.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate the org chart for Mindjet Detail Navigator from the Account Details page within Salesforce for a specific account. 2. Select a specific contact within the org chart. 3. Select the Opportunity dropdown menu from the upper toolbar 4. Move the cursor over a specific opportunity. 5. Move the cursor to the right over specific roles that can be assigned to the contact for this opportunity.
Actual Results:	The opportunity role boxes flicker rapidly as the cursor moves over them. The user can still select a specific opportunity role assignment for the selected contact.
Expected Results:	The opportunity roles dropdown menu of boxes should remain static so that the user can select a specific role assignment for the selected contact.
Workaround:	No workaround is currently required. However, the user experience for selecting an opportunity role assignment will be enhanced by the removal of this flickering behavior. The Mindjet team is investigating this issue, and intends to have a fix for it in an upcoming version of Mindjet Deal Navigator.

Issue:	A thick black line is displayed across the org chart below the account topic for the generation of the org chart for an account with more than 500 contacts and no pre-defined "report to" structure.
Workaround:	The generation of this black line occurs because of a performance limitation within the Adobe Flash client. However, as the user performs standard Mindjet Deal Navigator "drag and drop" actions to define the org chart hierarchy structure, this black line disappears as the single initial flat org chart level number of the account's contacts drops below approximately 500.

Issue:	The upper toolbar "Refresh" command does not reload all of the appropriate SFDC contact data for the account in the same branches open & closed "state" that it had prior to the "Refresh" action.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate the org chart from the Salesforce Account Details form for a specific account. The account name and top-level contact is shown. 2. Click of a few of the org chart branch buttons to unfold more of the org chart levels. 3. Click the "Refresh" command in the upper toolbar.
Actual Results:	The refreshed org chart does not return to its previous state with specific branches of the chart opened up. Rather, the org chart returns to the initial state of displaying account name and the top-level contact.
Expected Results:	All of the contacts are reloaded and displayed in the same state that they had prior to the Refresh command execution.
Workaround:	No workaround should exist for this issue. Mindjet's view is that a full "refresh" is warranted to capture the most current state of the underlying data set in Salesforce, given the possibility that multiple users may in fact be working concurrently on an account.

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Issue:	The removal of a filter on an opportunity-filtered org chart does not return the org chart to its pre-filtered state.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Navigate to the Account Details form within Salesforce for a specific account. 2. Select the "Mindjet Deal Navigator" button to generate the org chart for this account. 3. Select "Role" to filter the view of this account by a specific opportunity. 4. After viewing the filtered result, select the "Show All" command from the upper toolbar.
Actual Results:	When the filter is removed, the org chart returns to a fully expanded state with all of its branches open.
Expected Results:	When the filter is removed, the org chart should return to the state that it was in prior to the invocation of the opportunity filter.
Workaround:	No workaround should exist for this issue: Mindjet's view is that a return to the pre-filtered state of the org chart may not be feasible given the possibility of updates by users to the underlying Salesforce data values for this account between the time of the initial filtering action and the one for the subsequent removal of the filter.

Issue:	Mindjet Deal Navigator does not currently support the insertion of Visualforce pages of the application in your Salesforce page layouts for use with Internet Explorer as your browser.
Steps to Reproduce:	<i>As an administrator, please see the Mindjet Deal Navigator 1.1 Installation Guide, that covers the different approaches the application supports for updating your Salesforce Account, Opportunity and Contact page layouts to enable the inclusion of Mindjet Deal Navigator.</i>
Workaround:	If your users are working with Microsoft Internet Explorer as their browser of choice, then Mindjet recommends that your administrator utilize either the Button or the Custom Link method for definition of the page layouts of Salesforce pages in which Mindjet Deal Navigator will be accessed.

Issue:	Account Details Panel's fields not aligned properly with use of Salesforce's New User Theme.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Go to the Account details page for a specific account within Salesforce. 2. Select the Mindjet Deal Navigator button to generate the org chart 3. Select the "Account" box within the chart.
Actual Results:	The Account Detail Panel's fields are not properly aligned.
Expected Results:	The Account Details Panel's fields and the accompanying values should be properly aligned to the center.
Workaround:	No workaround exists currently for the alignment issue, but all of the detail panel fields and values are legible. Mindjet plans to address it shortly with an upcoming build of Mindjet Deal Navigator.

Issue:	When using Safari 4.0, a contact's "report to" field is not getting updated in the Contact Details Panel when a user performs a drag & drop operation on a contact.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Log into Salesforce.com using Mac Safari 4.0 as the browser. 2. Generate the Mindjet Deal Navigator org chart from the Account Details page. 3. Select a contact from within the chart, and then move it to a different contact as its "reports to" contact.
Actual Results:	The "Reports To" field in the Contact Details Panel for this contact still displays its previous value.
Expected Results:	The "Reports To" field in the Contact Details Panel for the selected contact should be updated to reflect the new value.
Workaround:	No workaround exists currently. Mindjet does plan to address it shortly as part of an upcoming build of Mindjet Deal Navigator.

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Issue:	With 1024x768 screen resolution, Mindjet Deal Navigator does not display a few of its upper toolbar's commands on the right side.
Steps to Reproduce:	Launch Mindjet Deal Navigator from a specific account, opportunity or contact details page within Salesforce using a defined screen resolution of 1024x768.
Actual Results:	All of the Mindjet Deal Navigator upper toolbar commands after the "Print" command are cut off in the upper menu.
Expected Results:	Within Mindjet Deal Navigator, all of the application's upper toolbar commands are displayed and accessible.
Workaround:	All of Deal Navigator's upper toolbar commands on the right side are accessible via clicking on the double arrow for a dropdown list. Going forward, Mindjet will further optimize Deal Navigator's display and command rendering for a 1024x768 screen resolution.

Issue:	A comment added to a contact occasionally displays over the name of the associated contact upon refreshing of the org chart.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate Mindjet Deal Navigator from the Account Details page within Salesforce.com. 2. Select a contact from within the org chart, and insert a comment for it using the Insert Comment command from Deal Navigator's upper toolbar. 3. Click on the Refresh button from within Mindjet Deal Navigator.
Actual Results:	On occasion, the comment renders on top of part of associated contact's name.
Expected Results:	The comment associated with the selected contact should be displayed in an adjacent position to the contact's box.
Workaround:	A user can easily select the comment box, and then move it to a different position so that the associated contact's name is fully displayed.

Issue:	Tag Relevant search results' attributes, such as state and email address, are not always properly formatted.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate Mindjet Deal Navigator from the Account page for a selected account within Salesforce.com 2. Click on the Tag button from Deal Navigator's upper toolbar. 3. Specify a few attribute values for contacts within this account. 4. Hit Search to initiate the search, and review the returned contact results below.
Actual Results:	For the positive returned contacts, a contact's "state" value is cut off if the full state name is entered rather than its abbreviated value. Additionally, the email address value of these contacts can occasionally display beyond the designated right boundary of the email column.
Expected Results:	All of the attribute values such as state and email address of positive search returned contacts should be displayed properly.
Workaround:	All of the displayed attributes of contact records that are returned from Tag Relevant searches are legible, enabling intelligent use of these values for Tag Relevant review and possible tag action. Mindjet will review potential enhancements to the rendering controls for returned Tag Relevant search values in a future release of Mindjet Deal Navigator.

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Issue:	Newly created contact that is tagged does not display in the “filtered as relevant” view until Refresh and then the Filtered Tag Relevant commands are executed.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate Mindjet Deal Navigator from a selected account within Salesforce.com. 2. Select the New Command from Deal Navigator’s upper toolbar, and define and save a new contact within Salesforce.com to return to the Deal Navigator org chart. 3. For the contact just created, select “Tag as Relevant” from this contact’s detail panel. 4. Select Filter Tag Relevant as a command from Deal Navigator’s upper toolbar.
Actual Results:	The newly created contact does not show up in the Filter Tag Relevant view.
Expected Results:	The newly created contact is displayed as part of the Filter Tag Relevant view of this account.
Workaround:	Select the Refresh command from Mindjet Deal Navigator’s upper toolbar, and then select Filter Tag Relevant from the toolbar. The newly created contact will then be displayed in this filtered view.

Issue:	Using the Safari 4.0 browser with the Mac operating system Snow Leopard, Mindjet Deal Navigator’s commands do not function until the browser is refreshed.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate Mindjet Deal Navigator by selecting the button for it from the Account details page for a selected account within Salesforce.com. 2. Select a contact from the org chart. 3. Click the View button in the Details Panel for this contact. 4. Click on the “Back to Mindjet Deal Navigator” button above the Salesforce.com Contact form for this contact. 5. Attempt to click on any of the contacts within the chart to select it.
Actual Results:	A user is not able to use any of the Mindjet Deal Navigator functions, and is required to complete a full browser refresh to re-enable the application.
Expected Results:	A user should have the ability to select and execute any of the standard commands of Mindjet Deal Navigator.
Workaround:	A full browser refresh of Safari 4.0 allows one to continue working with the Mindjet Deal Navigator application. This issue is only occurring on new Mac machines that have Snow Leopard operating system version 10.6.3, with processor speed higher than 2 GHz. This issue is not occurring on older Mac machines that have the same Snow Leopard operating system installed.

Issue:	Execution of search on contact attributes under Tag Relevant does not occur if two spaces exist between the specified search parameter values.
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Generate Mindjet Deal Navigator from the Account Details page with Salesforce.com for a selected account. 2. Select the Tag button from Deal Navigator’s upper toolbar. 3. Enter two contact search parameters, with two spaces between them. 4. Select the Search button.
Actual Results:	No response action occurs in response to the search.
Expected Results:	Mindjet Deal Navigator returns contact records as positive results using each of the specified search parameter values.
Workaround:	Please ensure that only one space exists between the specified search values for Tag Relevant if you specify more than one. Mindjet will look to address this issue more effectively in an upcoming build of Mindjet Deal Navigator.

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